Modular HDMI Matrix Switchers
Loaner System Application Form
Helping You Make Smarter Product Decisions

At Modular HDMI Matrix Switchers, we understand the importance of making informed decisions for your business or project. Our Loaner Systems Program provides you with the opportunity to experience our products firsthand, ensuring they align with your specific needs before committing to a purchase.

How to Request a Loaner System

1. Identify the product you wish to evaluate.
2. Include the link to the product page for precise reference.
3. Share your project details and specific use cases for the product.

Complete the Form Below to Get Started

- **Company Name**: _____
- **Contact Name**: _____
- **Email Address**: _____
- **Phone Number**:_____
- **Product of Interest**: _____
- **Product Link**: : _____
- **Project Details or Special Requirements**:
  (e.g., installation type, key features needed, specific challenges)

  _____

  _____

  _____

Credit Card Details (Required for Protection)

This information is used as a form of security to ensure the return of loaned products.

- **Cardholder Name:** _____
- **Credit Card Number:** _____
- **Expiration Date (MM/YY):** _____
- **CVV (3-digit security code):** _____

Loaner Payment Terms & Refund Policy

The payment method for a loaner unit depends on its availability, the shipping address, and the price of the requested item. While credit card payments are the standard option, Modular HDMI Matrix Switchers reserves the right to require payment via wire transfer or check in advance.

A charge will be applied to your credit card at the time of processing. However, the full amount will be refunded within one week of the loaner unit's return, provided it is received in good condition and in accordance with the agreed terms. If the product is not returned as specified or is returned damaged, the charge will be retained.

Customers are responsible for UPS Ground shipping costs for both delivery and return of the loaner unit. Expedited shipping options are available at the customer’s expense.

To ensure your security, all sensitive payment information is handled in compliance with PCI standards.

Loaner Evaluation Period

The standard loaner period is 15 days, starting from the date the customer receives the unit. The loaner must be returned within this timeframe to avoid additional charges.

Upon return in good condition and in accordance with the stated terms and conditions, Modular HDMI Matrix Switchers will issue a refund via check within one week.

NOTE: Once you have completed this form, download it as a PDF with the file name format: **Company Name Loaner System Application** (*e.g., Modular HDMI Matrix Switchers Loaner System Application*) and send it to our team at support@hdtvsupply.com.